
January 19, 2015

Dear Provider:

Virginia Premier recently identified an issue in which some Patient Pay Liabilities were paid in error.

Under the Commonwealth Coordinated Care Plan (CCC) the Patient Pay Liability must be applied to those Enrollees who have been assessed a liability.

Patient Pay is required to be calculated for every Enrollee receiving NF or waiver services, although not every eligible Enrollee will have a payment each month.

In the coming weeks, Virginia Premier will be reconciling patient pay information. If a Patient Pay Liability was not applied correctly to a claim, the Patient Pay Liability will be assessed and notification will be made via remittance advice.

As always, please reach out to your Contracting Specialist, your Provider Service Representative, or your LTSS Manager with any questions or concerns that you may have. You can reach them at 1-800-727-7536 or by emailing us at vphpnetdev@vapremier.com. We appreciate your continued service to our members.

Sincerely,



Patrick McMahon
VP, Network Development & Contracting

