



<Provider Name>
<Company>
<City, State ZIP>

August 31, 2015

Dear Provider:

In an effort to keep all of our providers informed of updates to CMS' ICD-10 conversion, Virginia Premier Health Plan has added some information to our website. Please visit us at www.vapremier.com/about-us/news/icd-10-conversion/ to review some FAQs about the conversion and a general timeline.

As the date of implementation approaches, we also wanted to remind you of the following information:

- ICD-10 will go live on October 1, 2015*
- ICD-9 codes will no longer be accepted on claims (electronic **and** paper) with a service date of October 1, 2015 or later
- For dates of service on or after October 1, 2015, we can only accept claims with the appropriate ICD-10 diagnosis code
 - CMS will not deny a **Medicare** claim based on the diagnosis code provided, as long as a valid ICD-10 diagnosis code was submitted from the right family
 - According to CMS, this does **NOT** apply to **Medicaid** or **Medicare-Medicaid Plans** (like Virginia Premier Health Plan and Virginia Premier CompleteCare)
- A claim cannot contain both ICD-9 codes and ICD-10 codes
- CMS will have an ICD-10 ombudsman to help with problems during the transition
- CMS will authorize advanced payments if Medicare contractors are unable to process claims within the established time limits

**Please see MLN Matters® Number: SE1408 for more information regarding claims that span the implementation date*

As always, thank you for providing quality care to our members. If you have any questions for us regarding the migration, please contact Provider Services. We are available by phone at 800-727-7536, Monday through Friday, 8:00 am to 5:00 pm.

Patrick McMahon
VP, Network Development

ICD-10 Update

Key takeaway: Beginning October 1, providers MUST submit ICD-10 codes to Virginia Premier

ND_LTR_0815.ICD10 Conversion

Virginia Premier Health Plan, Inc.

PO Box 5307 | Richmond, VA 23220-0307 | 1-800-727-7536 | (f) 804-819-5187 | www.vapremier.com