



Greetings Practitioner,

Virginia Premier Health Plan, Inc. (VPHP) is accredited by the National Committee for Quality Assurance (NCQA) and is required to meet all of the NCQA standards. NCQA's standard, QI 4, states that we must be able to match members with participating/contracted practitioners upon request, whether requested by language spoken or race. In order to meet with intent of this standard, VPHP must collect the language and race data on all participating practitioners. Race data is **ONLY** provided to members upon request when they are seeking out practitioners for treatment. It is never offered.

Please complete the survey below and return it to our office as soon as possible. Thanks in advance for your cooperation.

Practitioner's Full Name: _____
Practitioner's Specialty: _____
Practitioner's Address: _____
Practitioner's Phone #: _____
Practitioner's E-Mail: _____

1. What language(s) does the treating practitioner speak? (Check all that apply.)
☐ English ☐ Spanish ☐ Asian or Pacific Island ☐ Indo European
☐ Other: _____ (please specify)
2. What is the race/origin and/or decent or the treating practitioner? (Please choose one).
☐ White ☐ Black or African ☐ Asian
☐ American
☐ Native Hawaiian or other Pacific Islanders ☐ American Indian or Alaskan Native
☐ Other: _____ (please specify)
3. Have you taken the cultural competency course offered by VPHP or one of your own choosing? Check the one that applies.
☐ Yes – If yes, please attach a copy or proof of completion with this document.
☐ No – If no, please take one of the following online courses below, which are also on our website. If you have questions regarding this please contact 804-819-5151 ext. 5136 for the Quality Project Coordinator.

<http://www.vapremier.com/index.php?page=cultural-competency> or
<http://erc.msh.org/mainpage.cfm?file=1.1.1.htm&module=providerquiz&language=English>

Please fax this completed form to the Quality Project Coordinator, at 804-819-5171.

Thank You.

Virginia Premier Health Plan, Inc.

P.O. Box 5307 | Richmond, VA 23220-0307 | (800) 727-7536 | f (804) 819-5187 | www.vapremier.com